If you are a parent who provides necessary services to, or cares for, members of our communities and your child care has fallen through or is unavailable because of COVID-19 closures, call 1-888-600-1685 to be connected with the right fit for you and your child. At this time, representatives are available to assist you on weekdays between 8 a.m. – 5 p.m. EST.

- Care options are for parents whose typical child care arrangements are unavailable due to school or child care closings and who cannot access other care.
- Options are available for infants up to children age 12.

Under the direction of Governor Cooper, the NC Department of Health and Human Services, the NC Department of Public Instruction, the North Carolina Child Care Resource and Referral Network and our partners across the state are working together provide these vital child care options.